

USER MANUAL



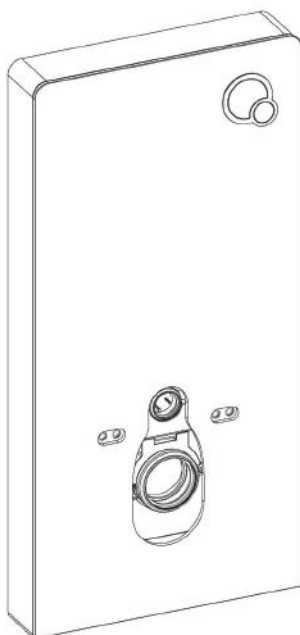
Thank you for choosing Better Bathrooms.
Please read this manual before installing your product
and keep for future reference.

**better
bathrooms**

Gloss Black Wall Hung Pneumatic Cabinet with Concealed Cistern - Hako

Gloss White Wall Hung Pneumatic Cabinet with Concealed Cistern - Hako

● HAKOWHGB/HAKOWHGW



- **Single-person assembly**
- **Tools required**
- **We always recommend using professional tradespeople to install your product**

V1_7.8.25

Congratulations on your purchase

And welcome to our growing gang of savvy shoppers

We're on a mission to bring you extraordinary bathroom products, for less. From modern to traditional style ceramics, plus the gorgeous fixtures, fittings and furniture to match. So, you can fall in love with your space every single day.

As one of the UK's largest independent bathroom stores, we've received countless awards; including the National Business Awards UK, the Digital Entrepreneur Awards and being placed on The Sunday Times Fast Track 100.

We hope your new product goes above and beyond your expectations. However, should any problems occur, please:

- log in to your account and contact our customer services team via your self-serve portal – betterbathrooms.com/CustomerAccount/Login
- contact us via betterbathrooms.com/content/contact-us

Important information

- Please read these instructions thoroughly and retain for future reference
- Always check for pipes and cables before drilling

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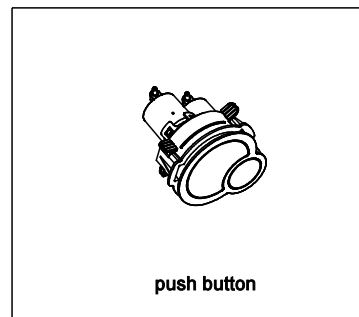
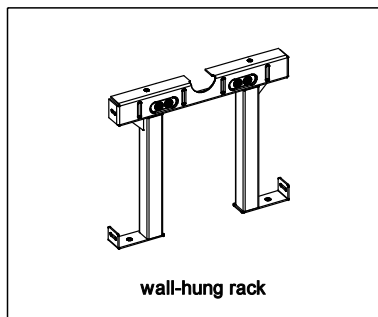
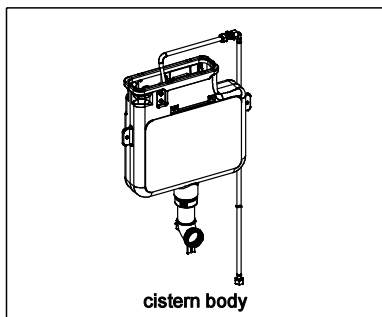
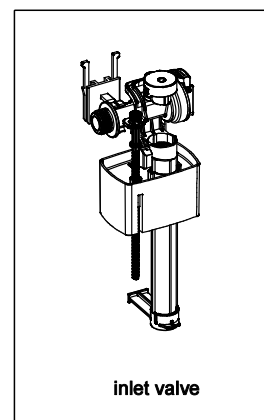
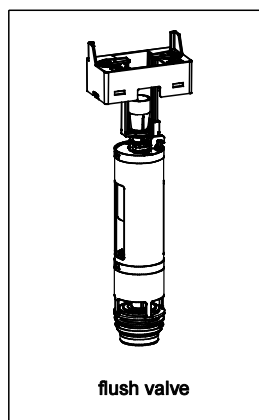
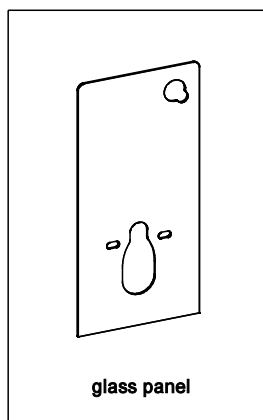
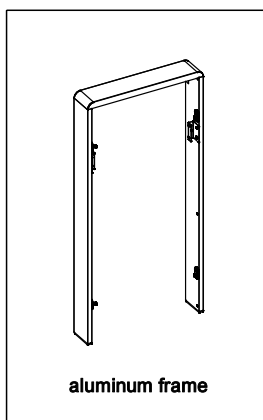
Accessories List

Accessories list	Names	Specification	Quantity	Accessories List	Names	Specifications	Quantity
	flush pipe connection sleeve		1		wall plug	SX10 Ø6-8	2
	straight flush pipe		1		screw	ST6.8*67	2
	rubber seal	Ø110	1		washer	Ø22*2.0	2
	eccentric pipe		1		M12 bolt		2
	rubber seal		2		decorative cap		2
	full flush air hose	clear	1		M12 nut		2
	half flushing air hose	blue	1		big washer	Ø32.5*2.5	2
	toilet mat		1		rubber sleeve		2
	flush pipe		1		decorative cap base		2
	rubber seal on above pipe	Ø60	1		steel expansion bolt		2
	wall plug	8*40	2		washer	Ø22*1.5	2
	screw	ST4.8*45	2		Wall connection piece		2
	washer	Ø11*1.2	2		M8 bolt	M8*12	2

Accessories List

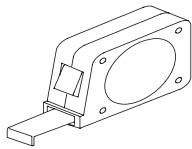
Accessories list	Names	Specification	Quantity
	floor drainage elbow pipe		1

Part List



Note: Screws and plugs supplied are for masonry only, for any other structure a suitable plug and screw must be used.

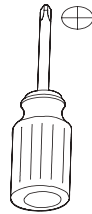
Tools Required



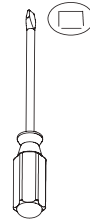
Tape Measure



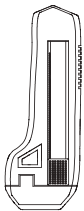
Pencil



Phillips Screwdriver



Flat Head Screwdriver



Knife

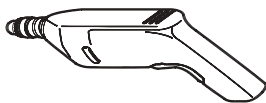


File



Adjustable wrench

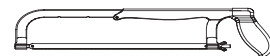
8mm diameter drilling bit



Electric drill



6mm diameter drilling bit



Hacksaw



Ruler



Levelling instrument



Sealant



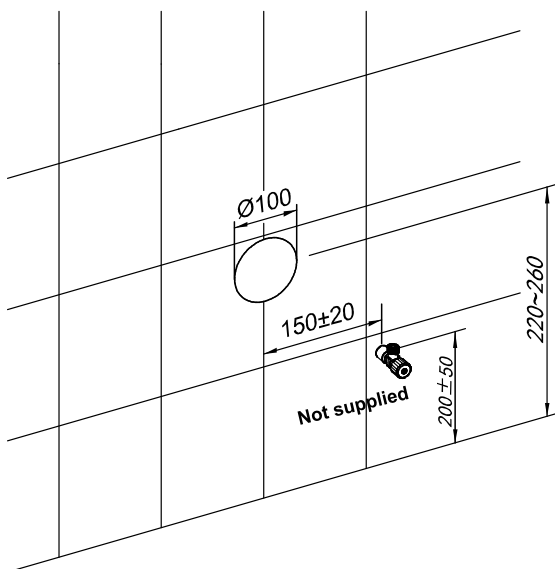
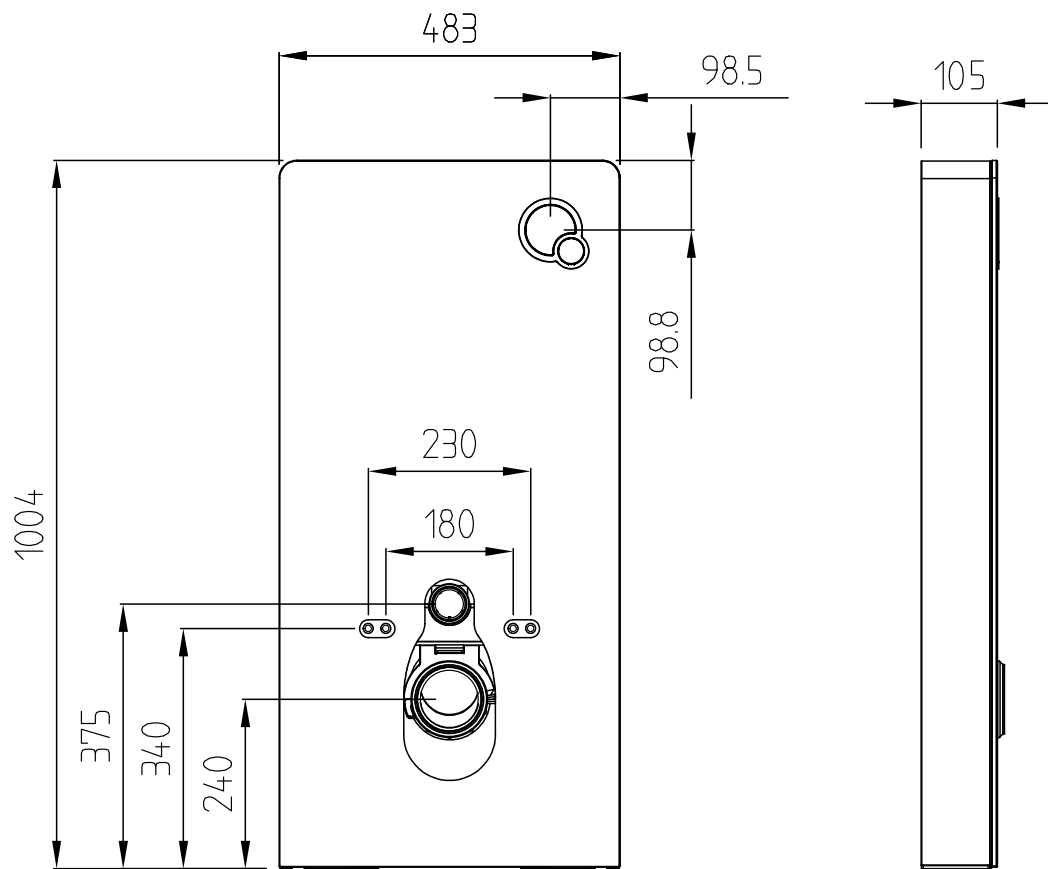
NOTICE

The pictures of instruction is for reference only.
Please subject to the actual product.

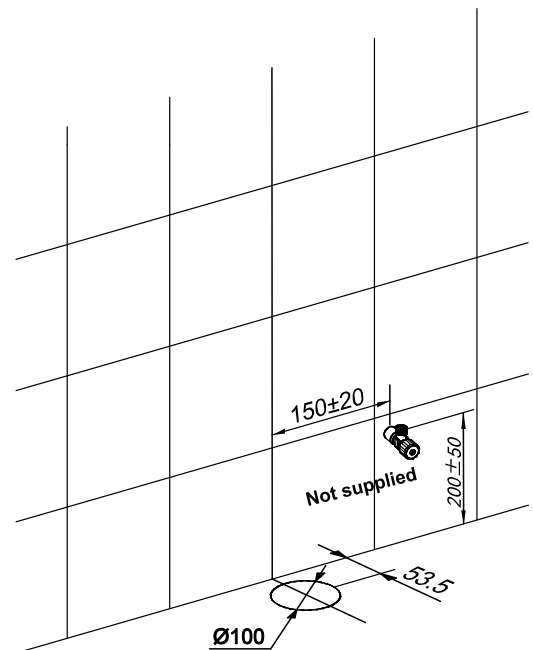
Technical Specification

Name	Pneumatic cabinet cistem for wall-hung WC	
Model	HAKOWHGB & HAKOWHGW	
Technical Specification	ambient temperature	3~40°C
	water supply pressure	0. 07~0. 75MPa
	water supply temperature	4~35°C
	dimension	1004 mm X 483mm X 105mm

Technical drawing, inlet system & drainage system



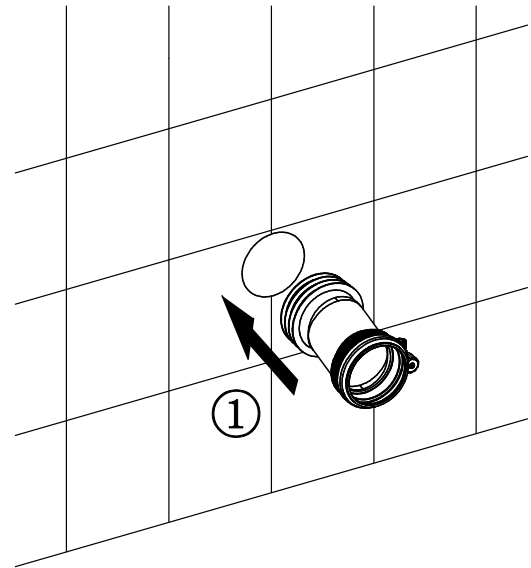
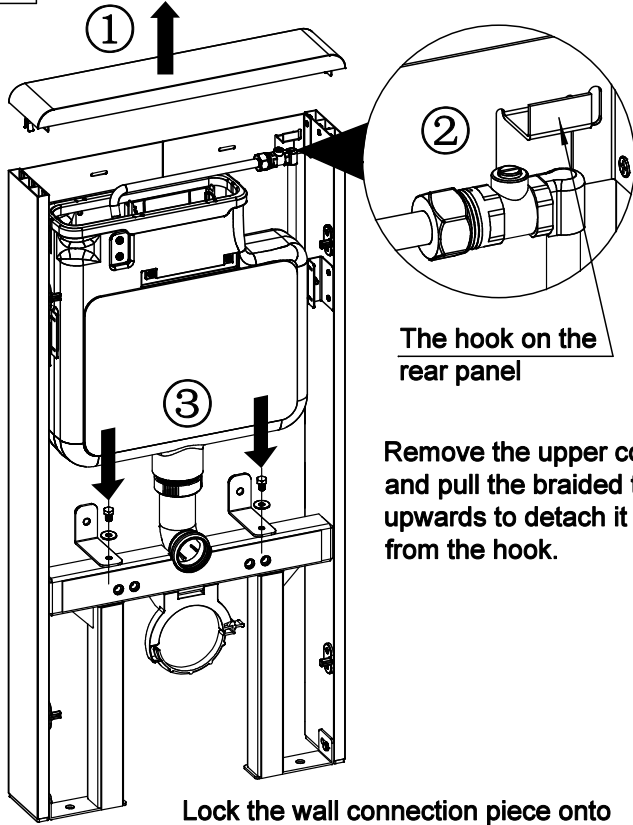
The positions of the wall drainage inlet and sewage holes



The positions of the ground drainage inlet and sewage holes

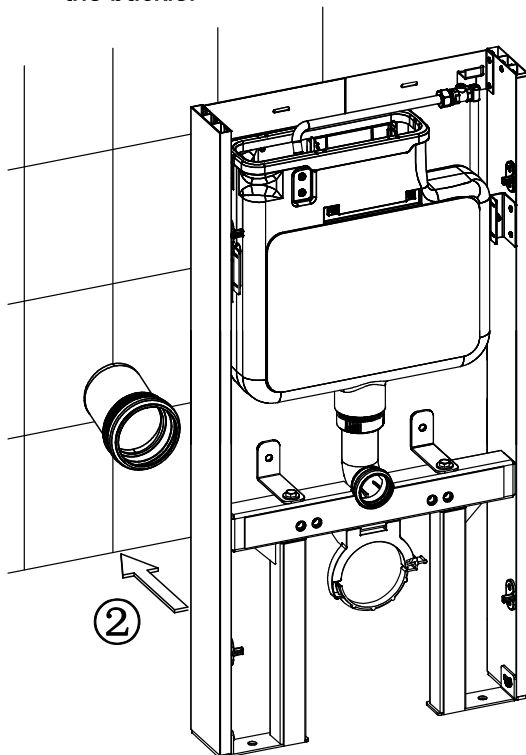
1 Installation Steps

2 Wall drainage installation

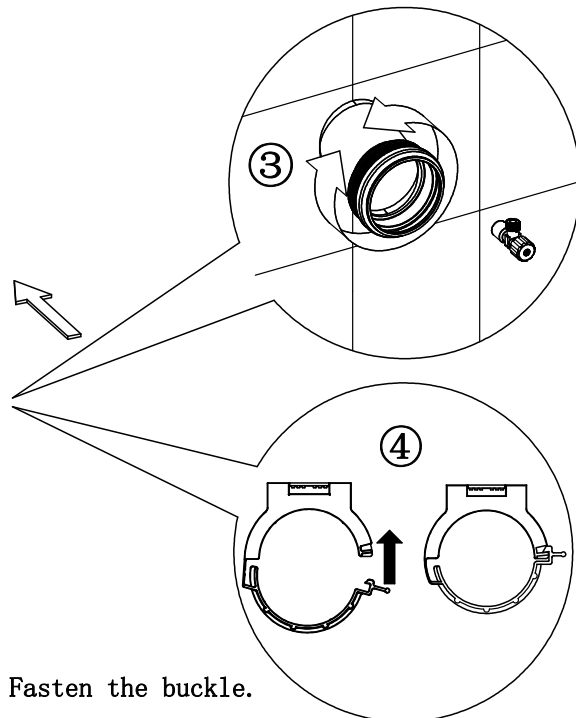


Insert the drainage pipe into the drainage hole on the wall.

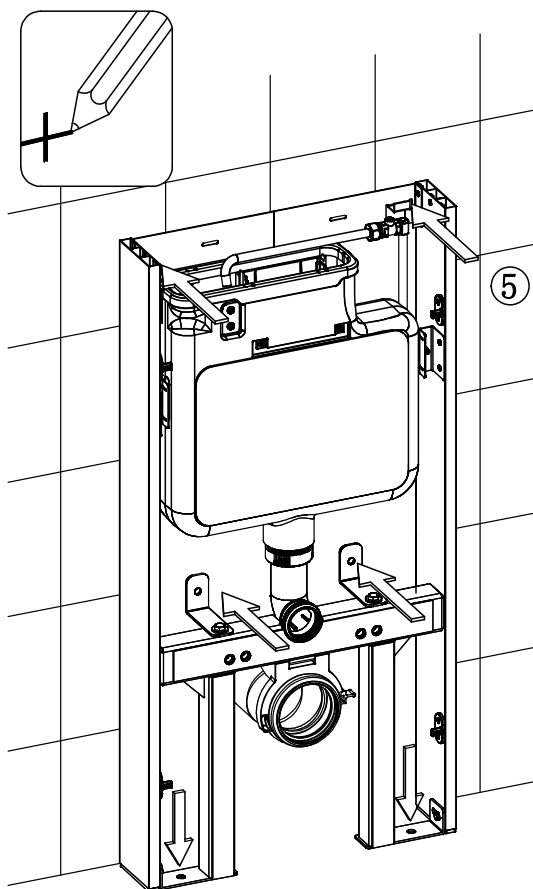
Lean the whole cistern to the wall and align the flush pipe position with the buckle.



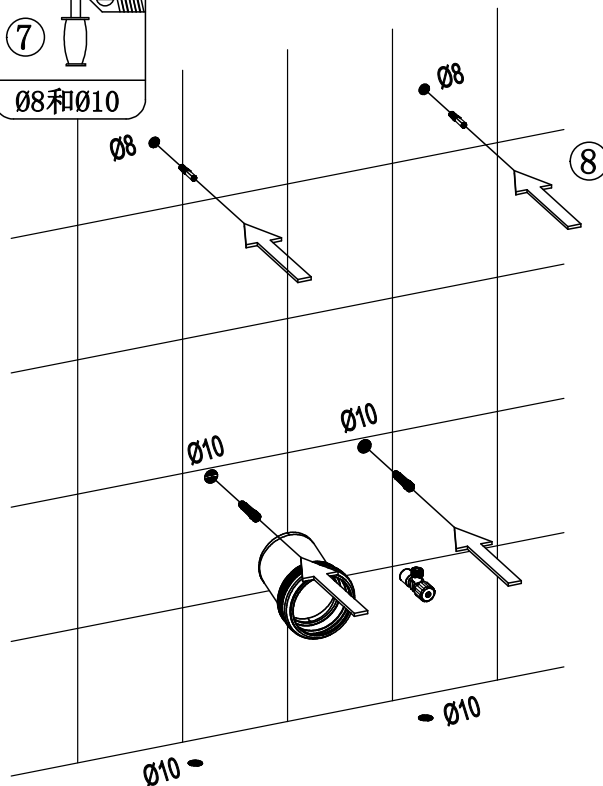
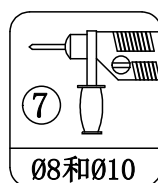
Rotate the flush pipe to fit the buckle.



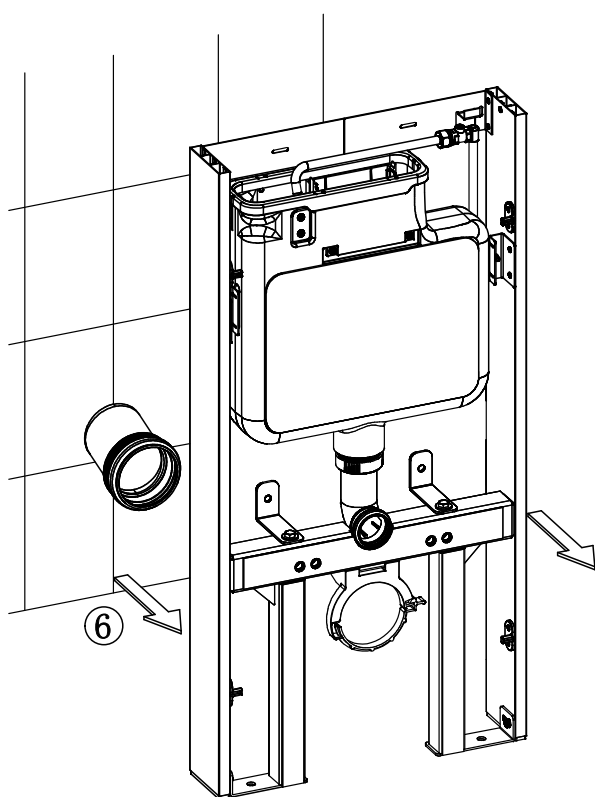
Fasten the buckle.



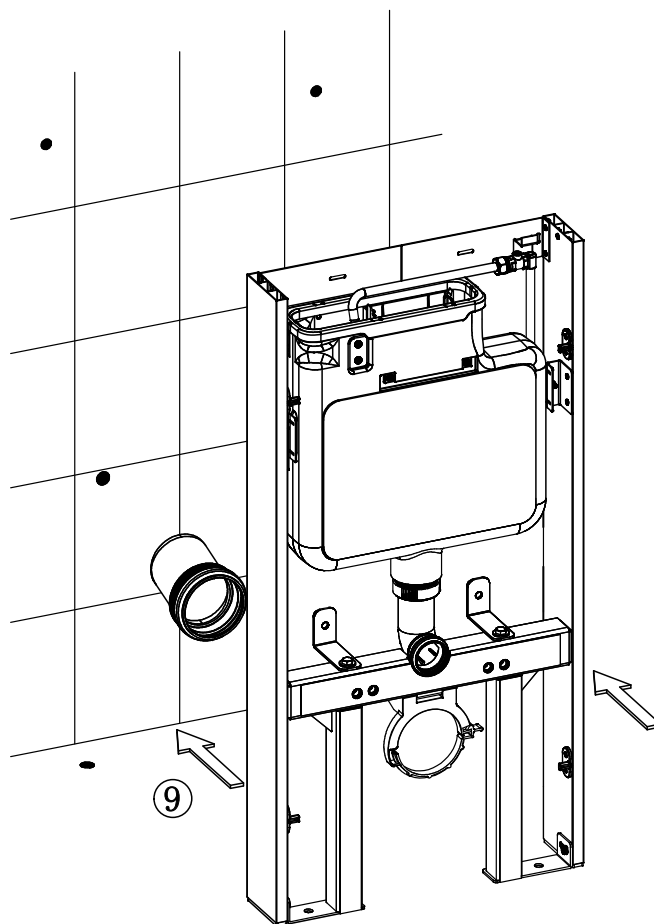
Check for pipes and wires before drilling.
As indicated by the arrows, mark four
points on the corresponding positions of
the wall and two points on the ground.



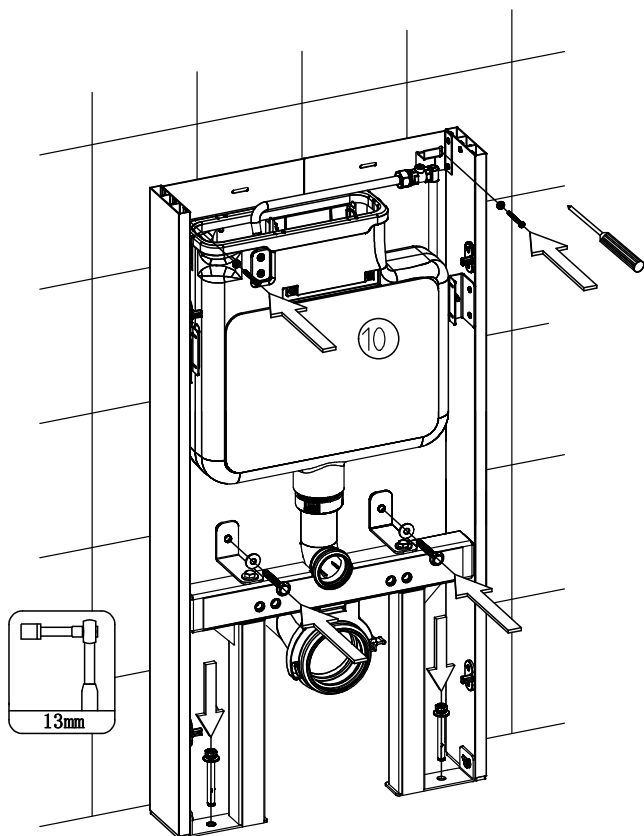
Drill holes at the marking points (the depth should
be greater than the length of the wall plug,
and the diameter of the holes is as shown in the
figure), and press in the corresponding-sized
plastic wall plugs.



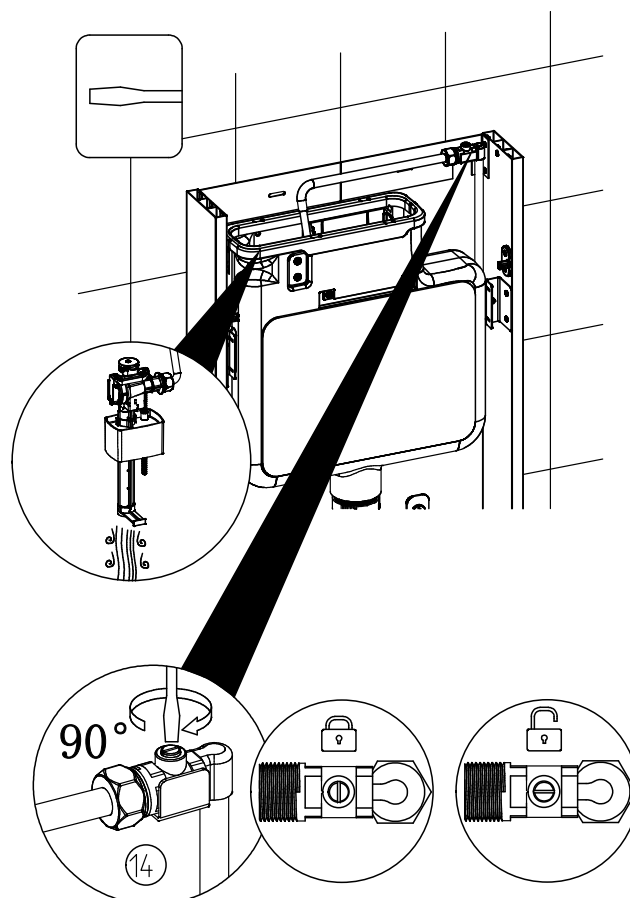
Then move off cistern first.



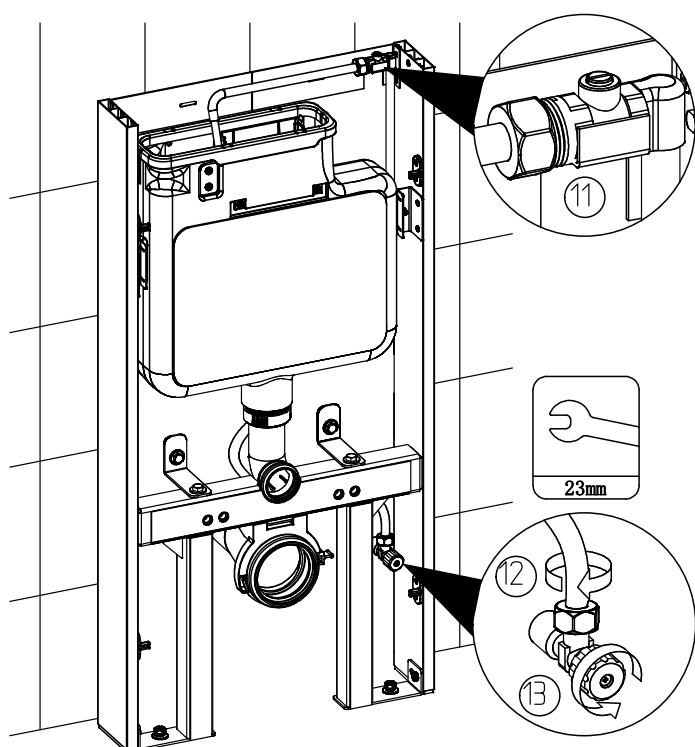
Lean the cabinet back against the
correct position on the wall, and fasten
the flush pipe with buckle.



Lock the corresponding-sized screws into the plastic wall plugs on the wall, and lock the steel expansion bolts into the feet.

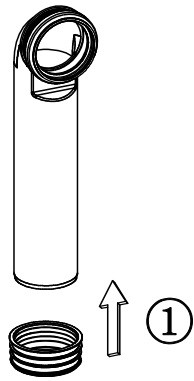


Open the valve on the braided tube and check if the water tank is filling with water normally.



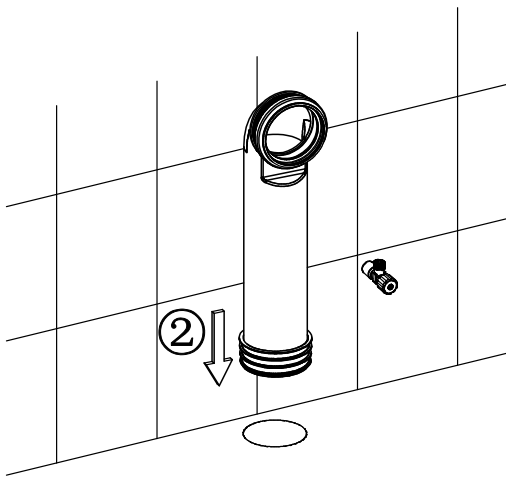
Refit the braided tube into the hook on the back panel, then connect the braided tube to the angle valve on the wall, and open the angle valve.

3 Floor drainage installation

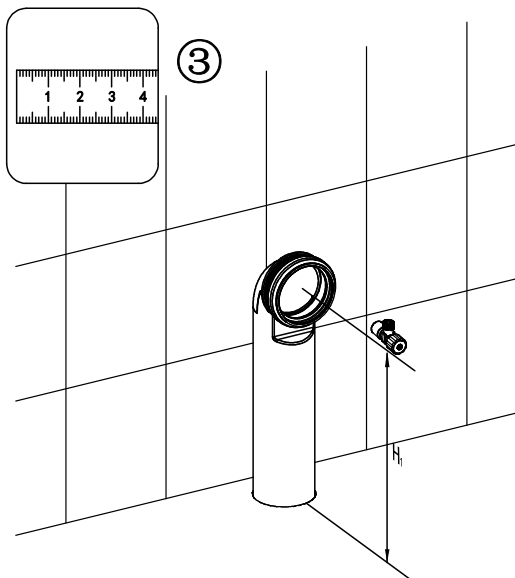


Put the rubber seal into the flush elbow pipe.

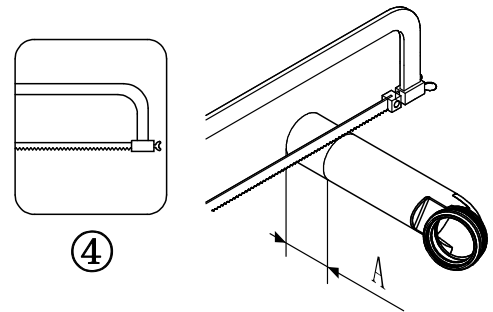
Connect the pipe and seal to the household soil pipe.



Insert the drainage pipe into the hole on the floor (make sure it is thoroughly inserted).

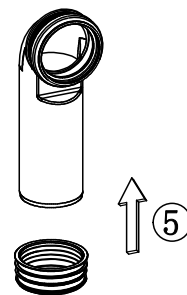


Measure the length H_1 between floor and drainage pipe center hole.

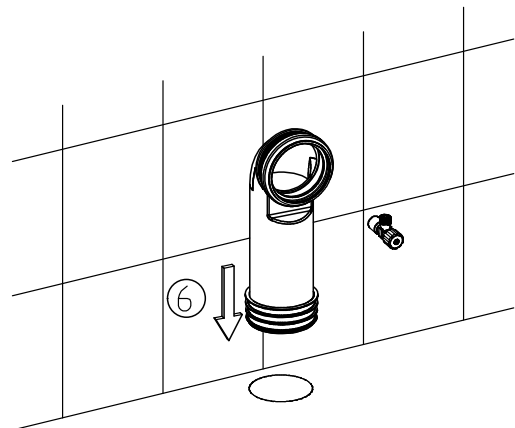


$$A = H_1 - 240$$

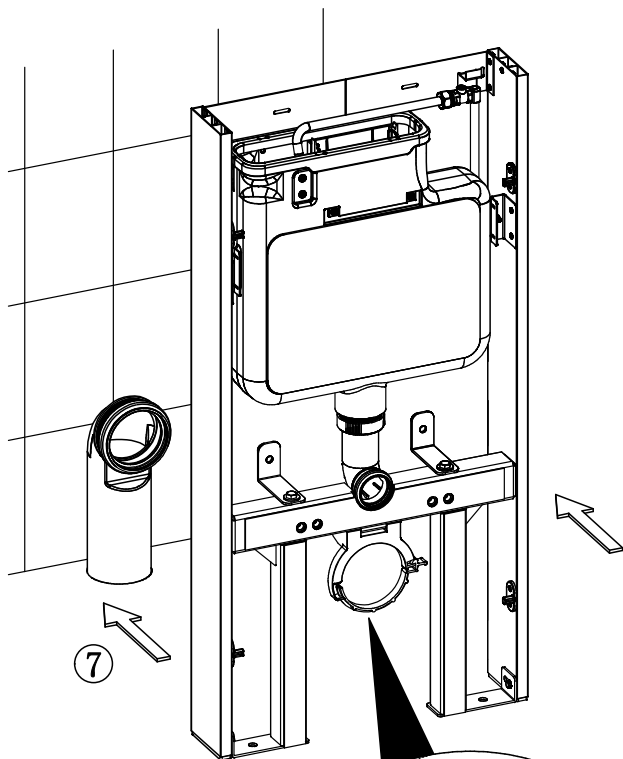
Cut the extra A length of the pipe.



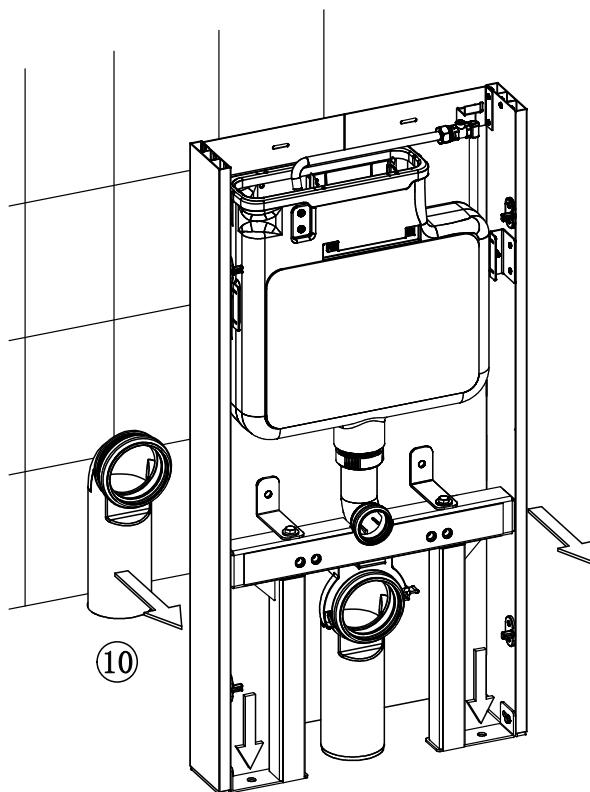
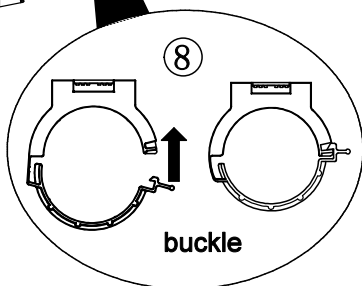
Put the rubber seal back into the flush elbow pipe again.



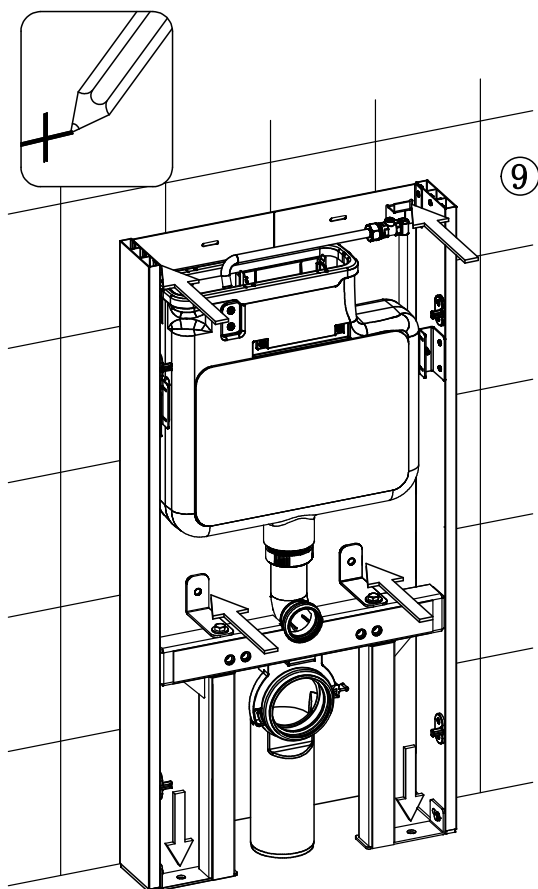
Insert back the drainage pipe into the hole on the floor (make sure it is thoroughly inserted).



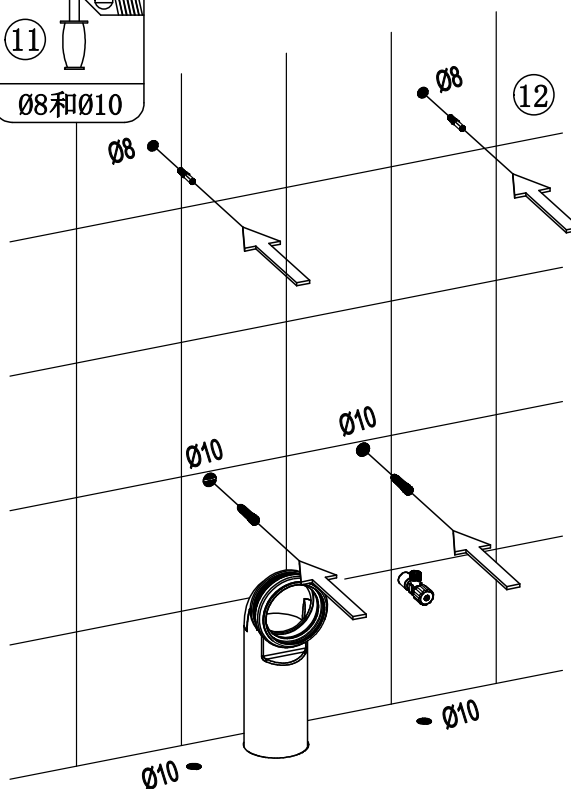
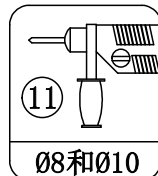
Press the cabinet tightly against the wall and at the same time, pull the buckle to hold the flush elbow pipe.



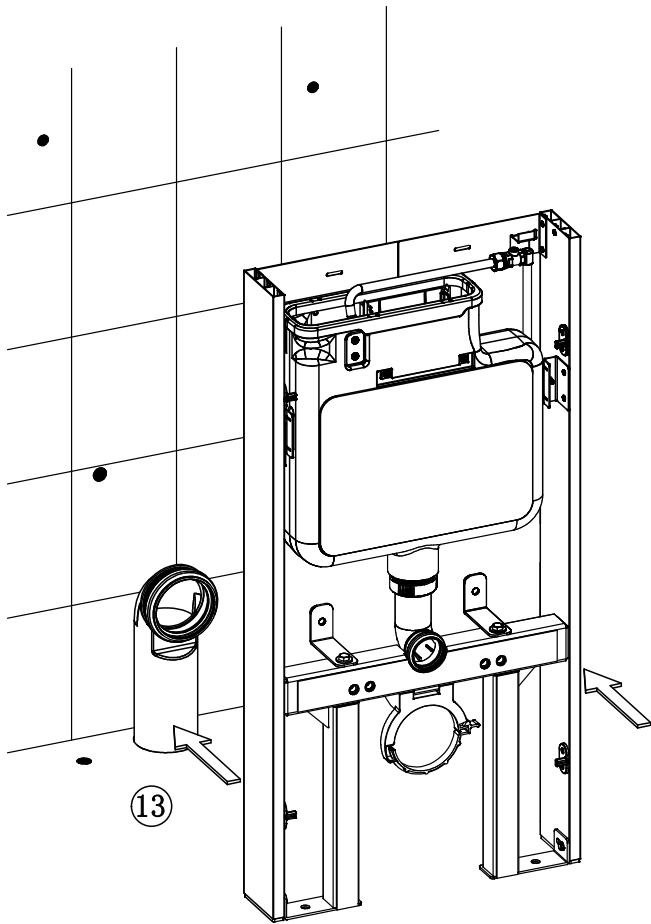
Then move off cistern first.



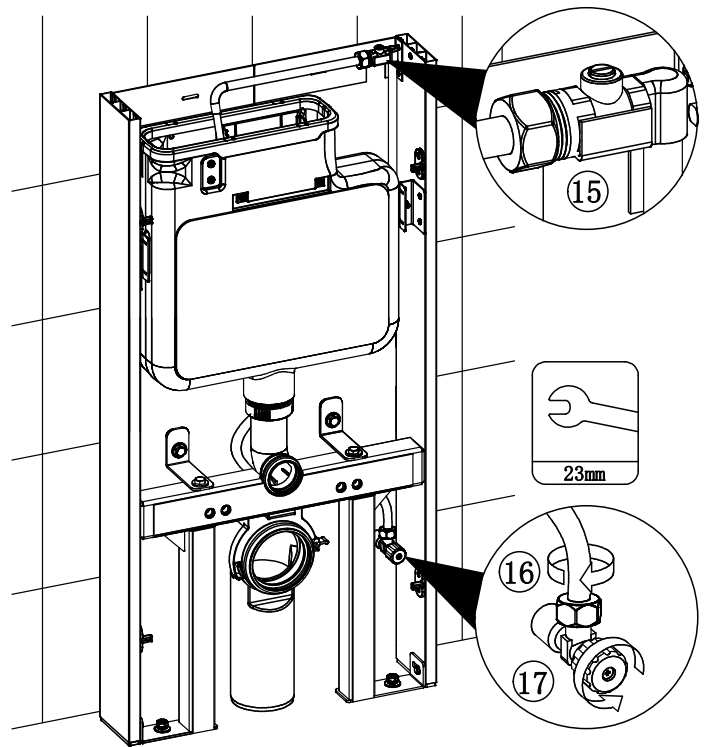
As indicated by the arrows, mark four points on the corresponding positions of the wall and two points on the ground.



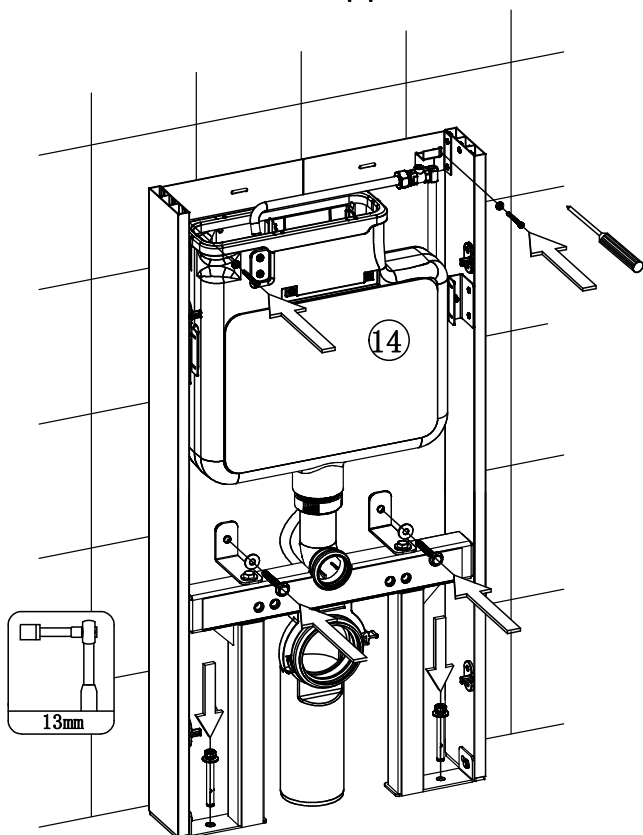
Check for pipes and wires before drilling. Drill holes at the marking points (the depth should be greater than the length of the wall plug, and the diameter of the holes is as shown in the figure), and insert the corresponding-sized plastic wall plugs.



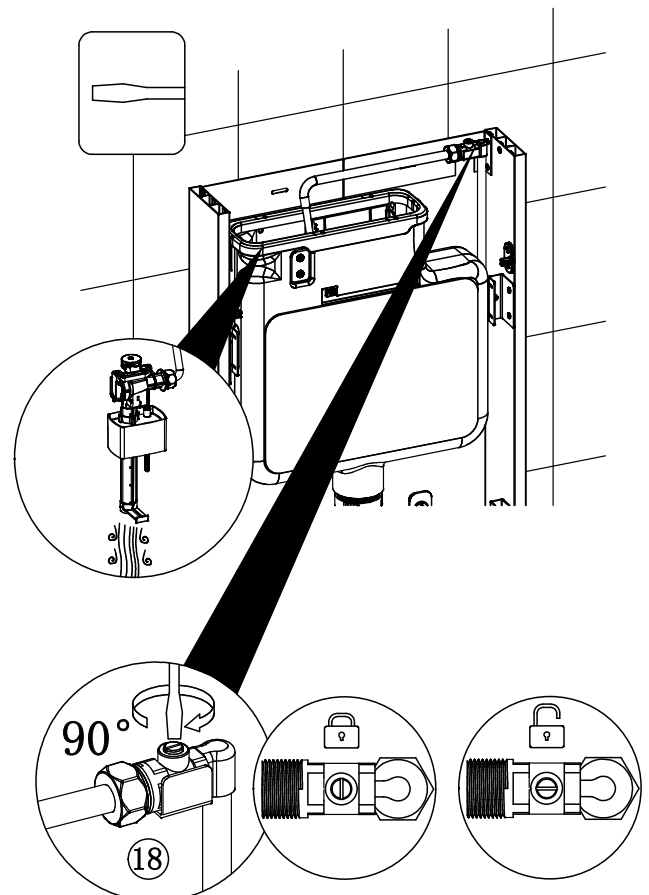
Reposition the cabinet back onto the wall in the correct position, and use buckle to secure the flush elbow pipe.



Refit the braided tube into the hook on the back panel, then connect the braided tube to the angle valve on the wall, and open the angle valve.

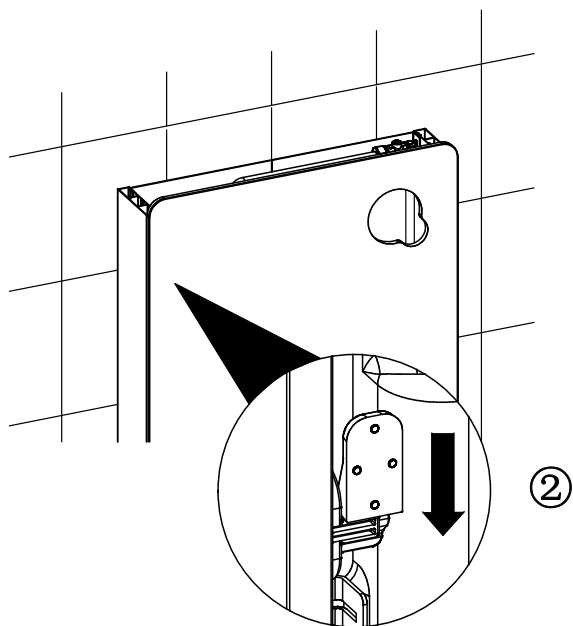
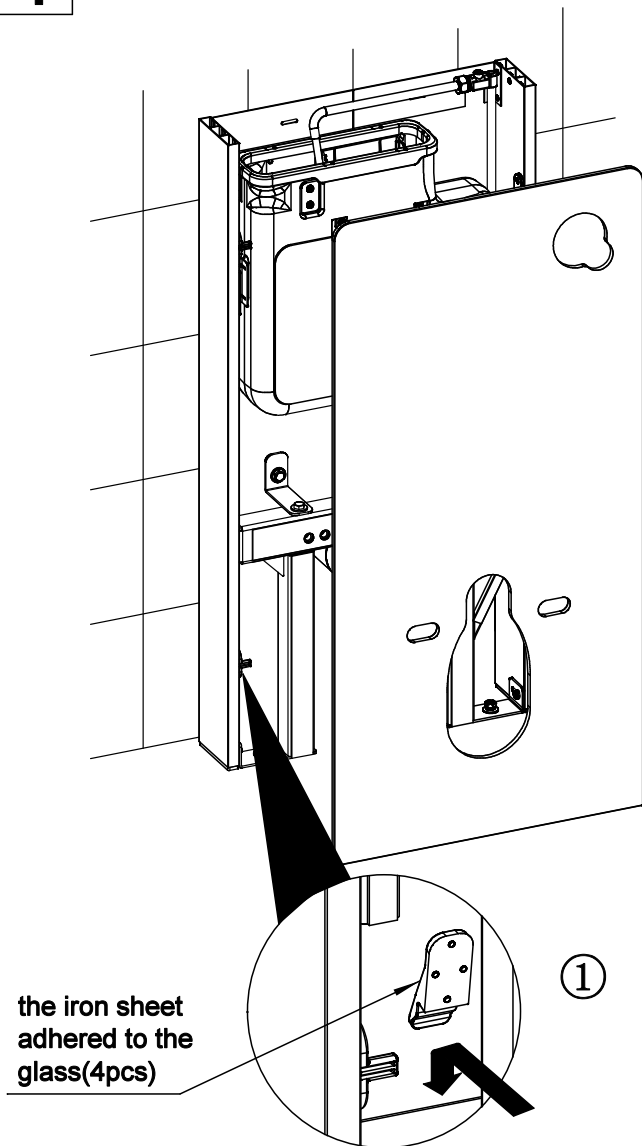


Lock the corresponding-sized screws into the plastic wall plugs on the wall, and lock the steel expansion bolts into the feet.



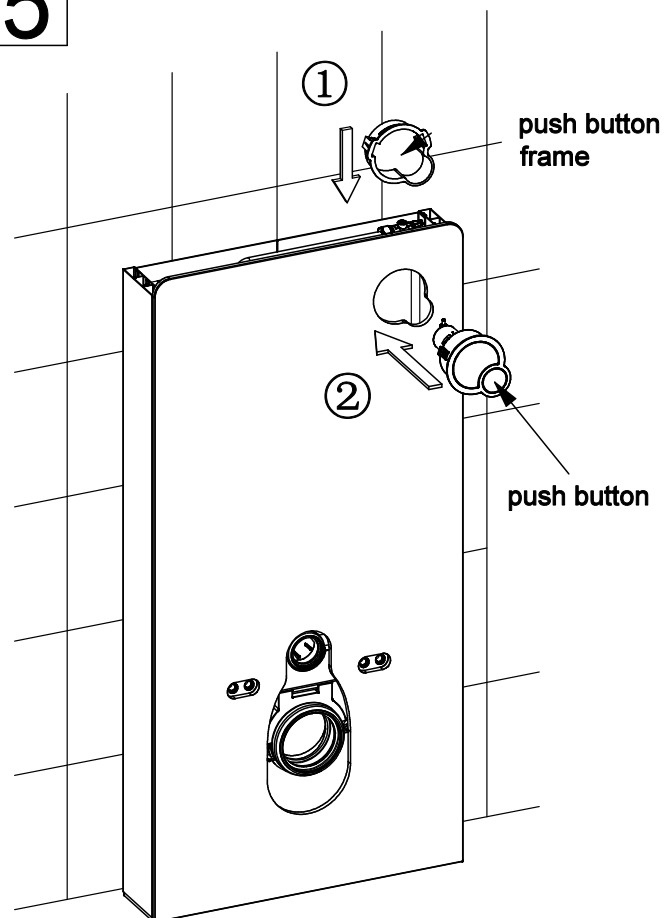
Open the valve on the braided tube and check if the water tank is filling with water normally.

4

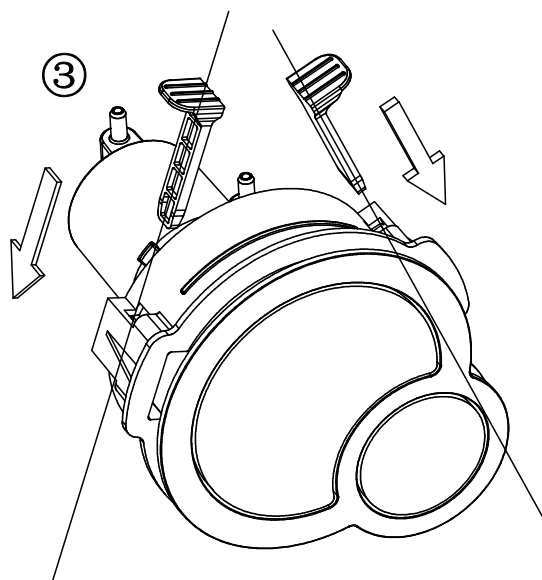


Install the glass onto the aluminum frame, then push the iron sheet down until it catches the hanging piece on the aluminum frame.

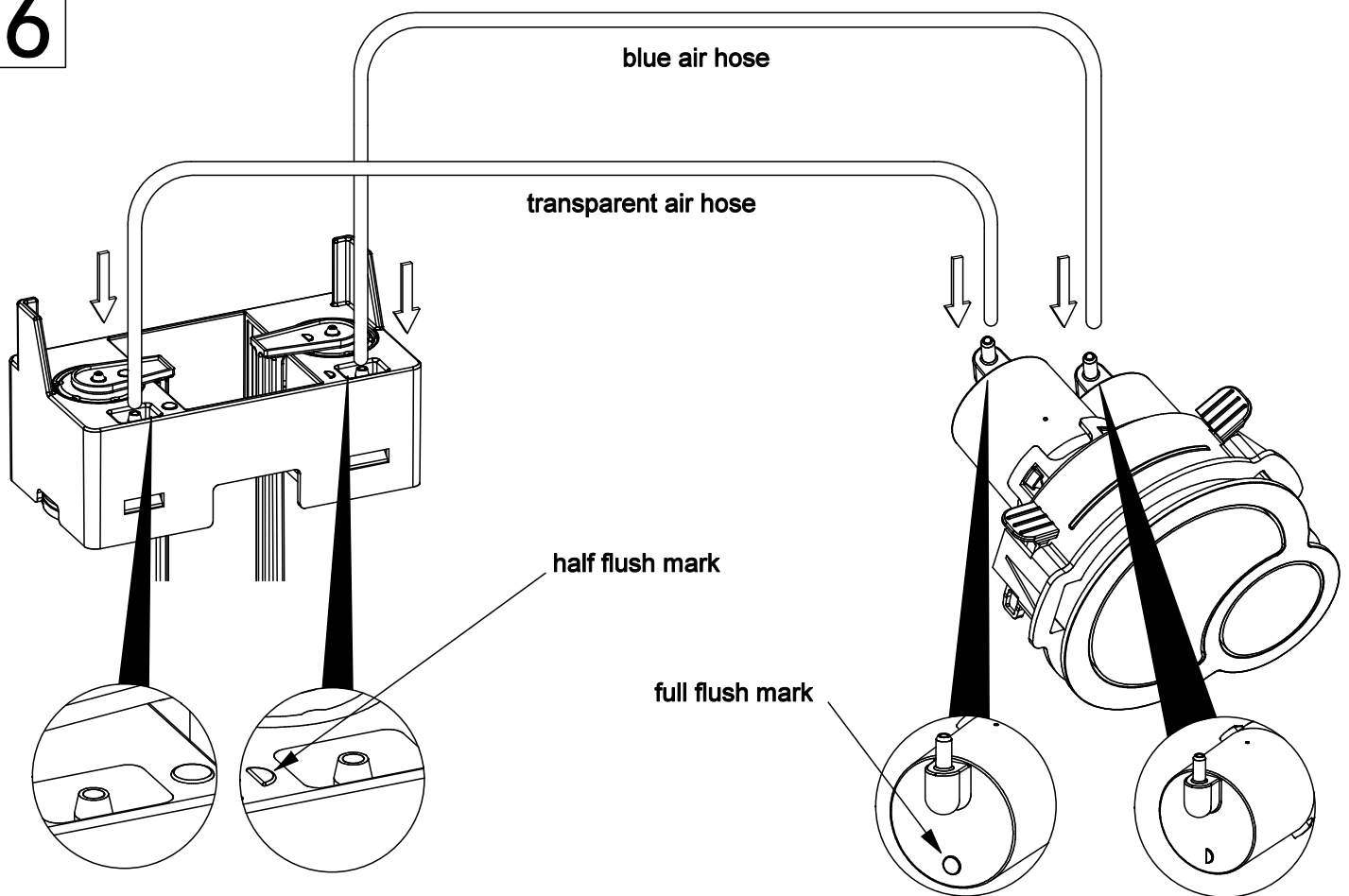
5



Install the push button frame and button onto the glass.

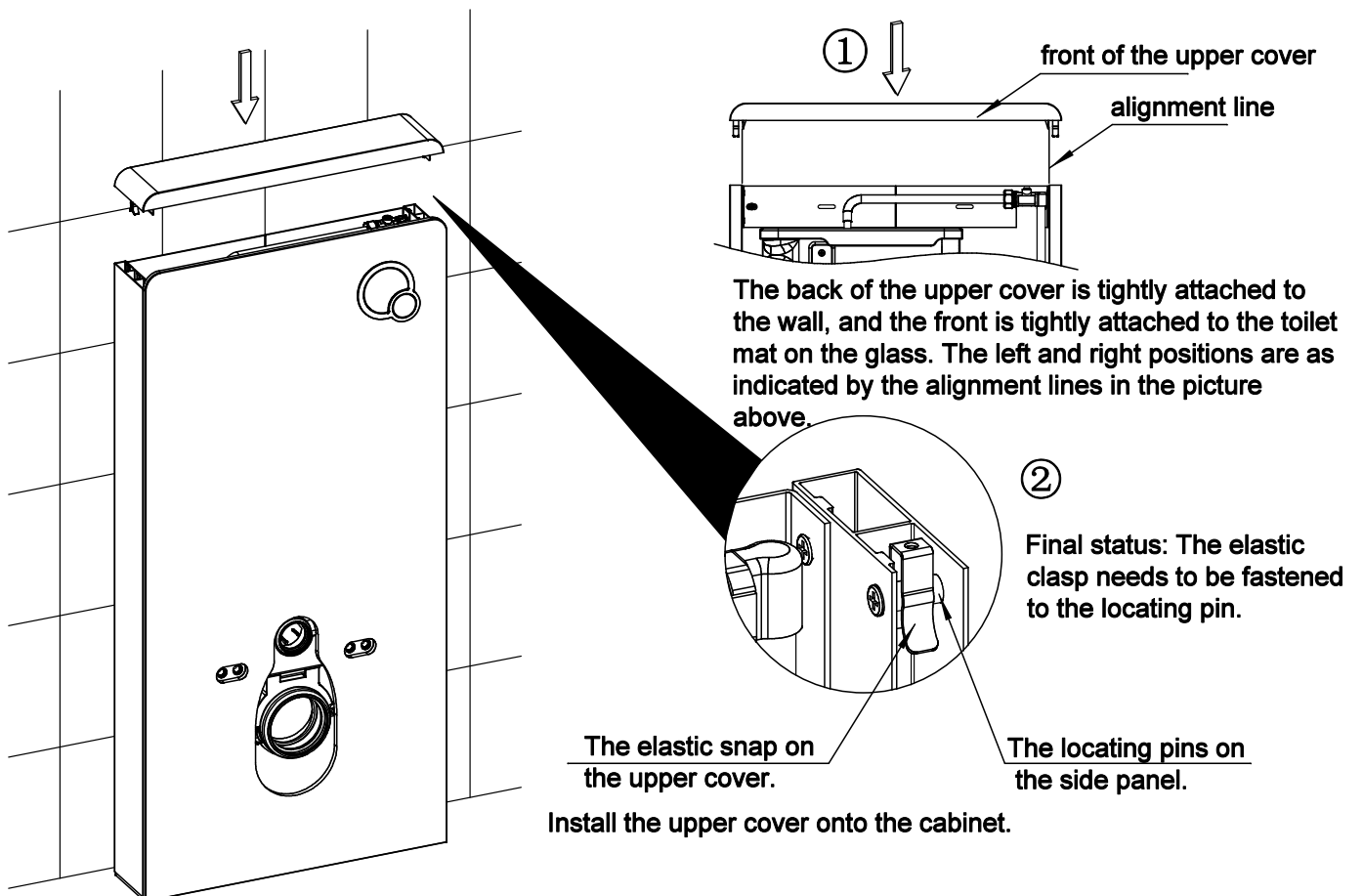


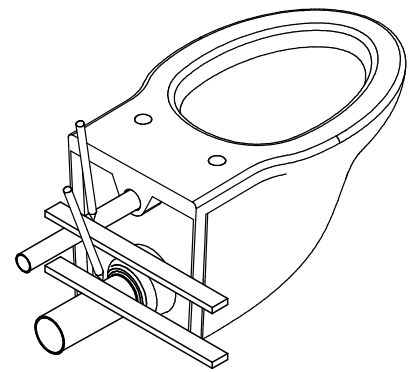
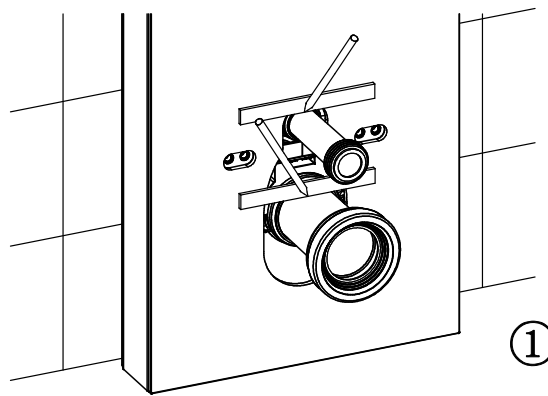
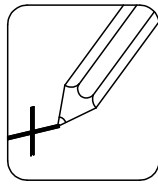
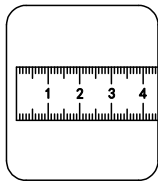
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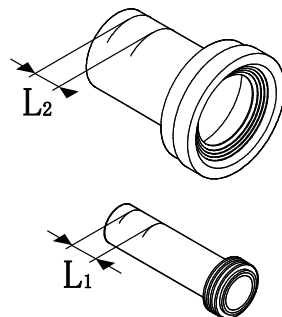
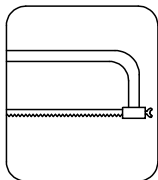
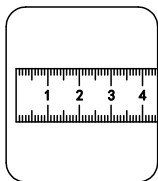
Connect air hoses to the correct positions.

7

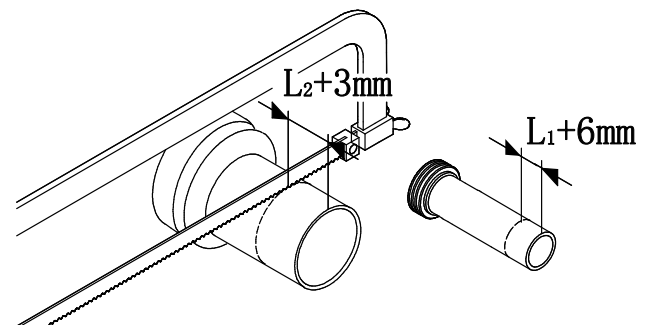




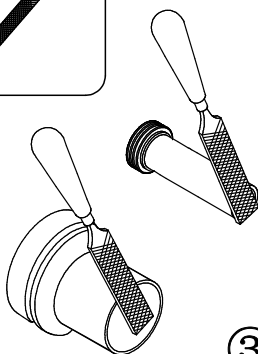
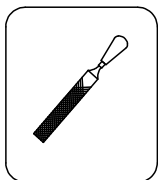
Mark lines on the straight pipes for flushing and drainage.



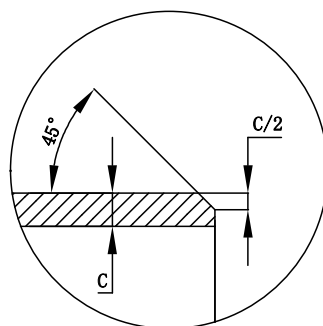
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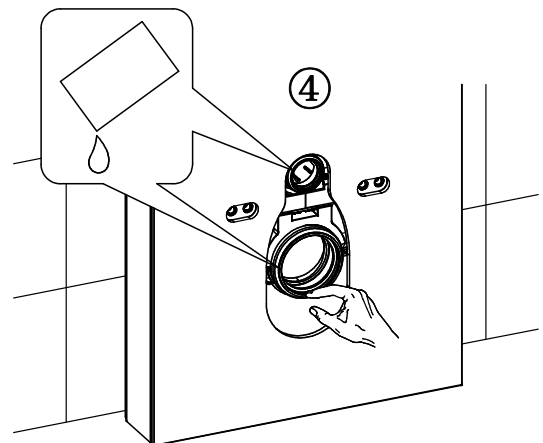
Cut the flush pipe and drainage pipe.



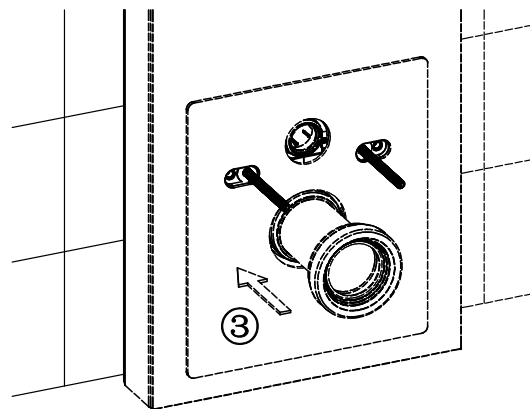
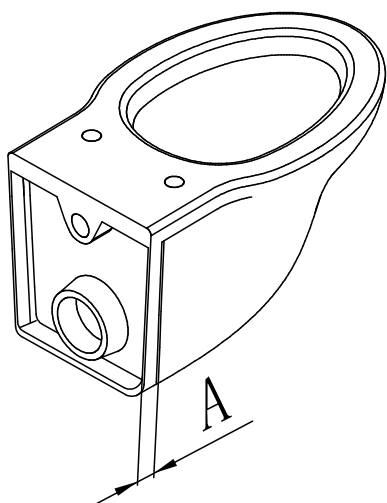
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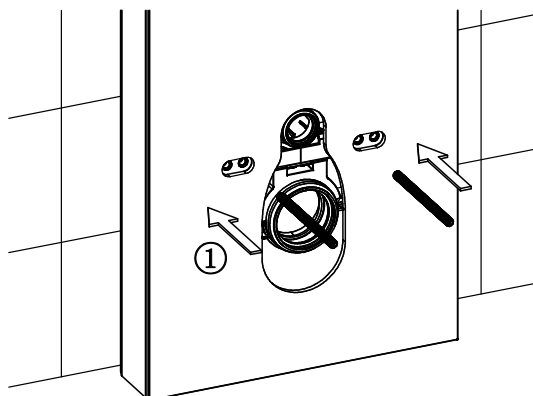
The openings of the straight flushing pipe and the straight drainage pipe are chamfered.



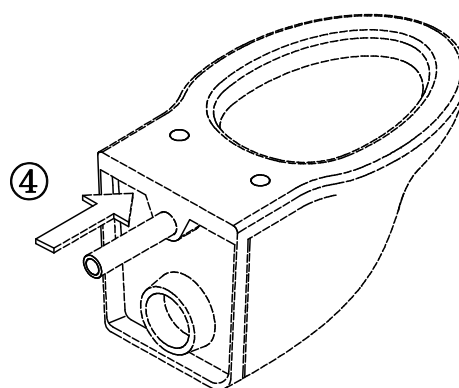
Apply silicone oil



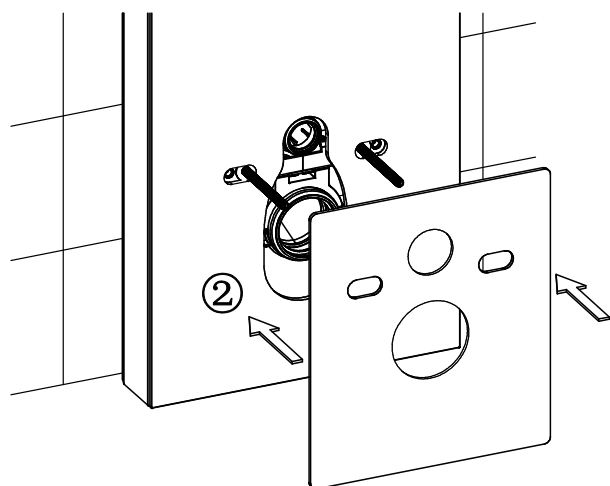
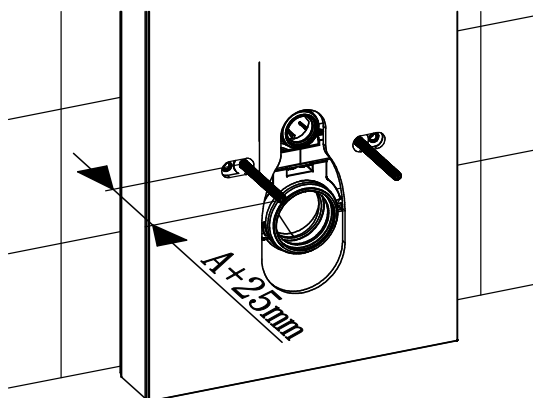
Install the flush pipe onto the cistern.



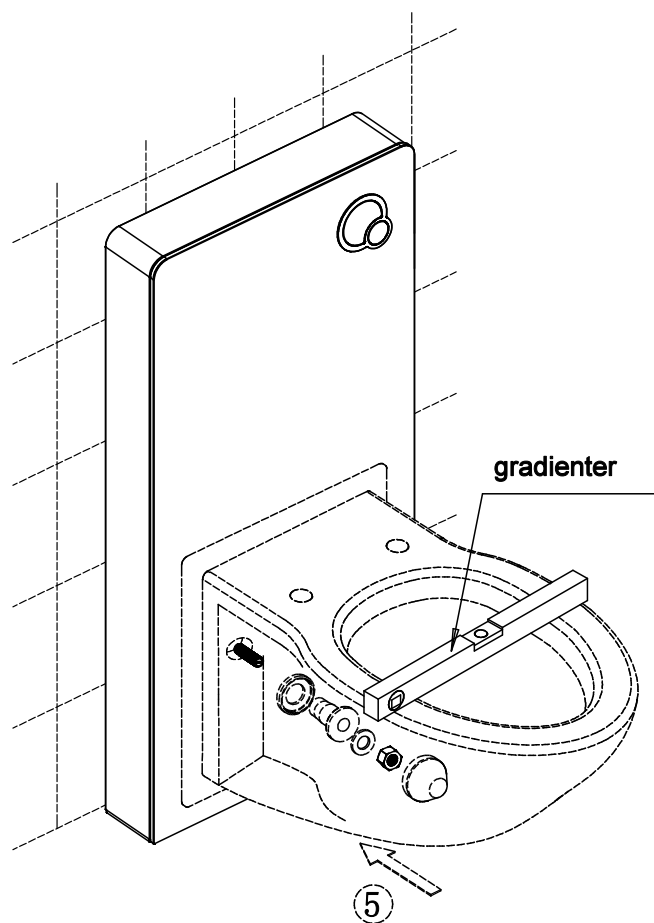
Screw the bolts into the cistern rack.



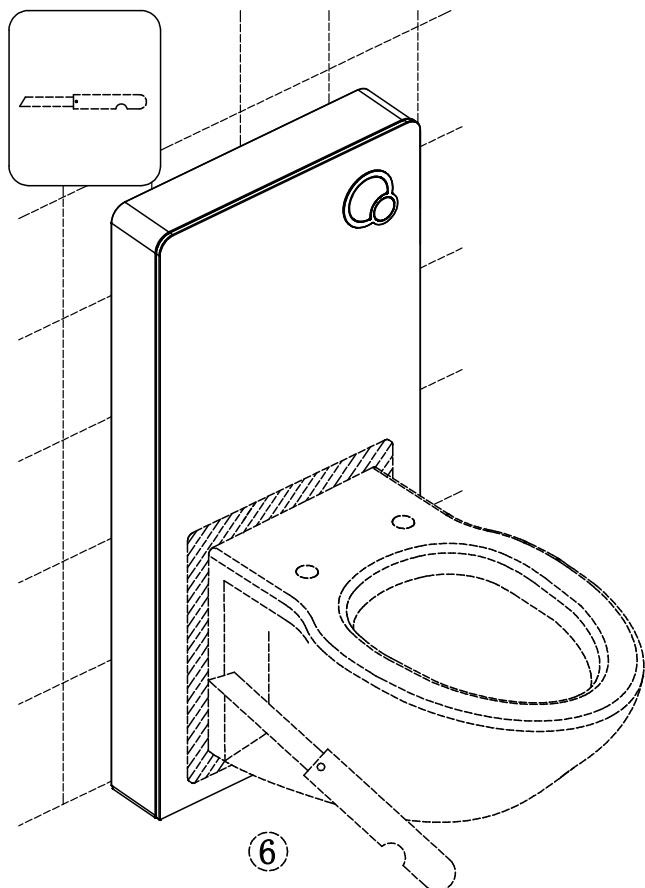
Install the flush pipe onto the toilet.



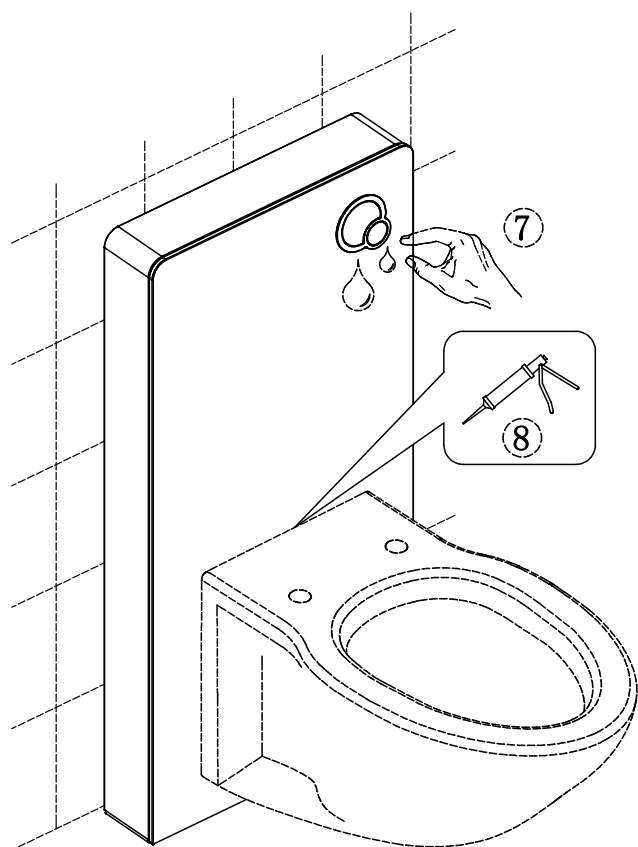
Install toilet mat.



Install toilet.



Cut off extra part of the toilet mat.



Test the full and half flow functions. And finally apply silicone around the toilet (leave it for 1 day to harden)

Troubleshooting

Cistern tank not filling at all or to the required level

1. Check the water supply has been turned back on and is reaching the cistern.
2. Adjust the fill level on the cistern as required.
3. The filter on the inlet valve could be blocked.
4. If none of these resolve the issue replace the inlet valve.

Flush volume into the pan, not sufficient

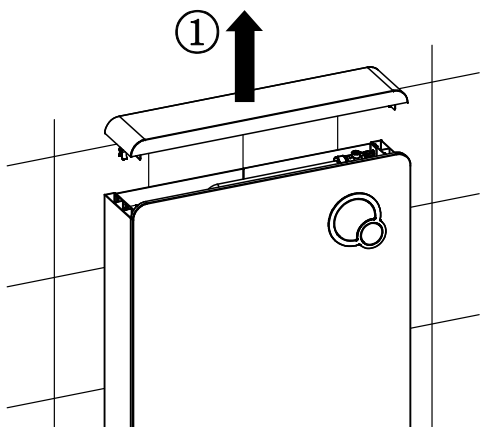
1. Adjust the flush volume level on the syphon.
2. Check that the syphon is opening correctly.
3. Check that the tubes are connected to the correct inlet on the flush plate.
4. If none of these resolve the issue replace the syphon.

Water running into the pan continually after flushing

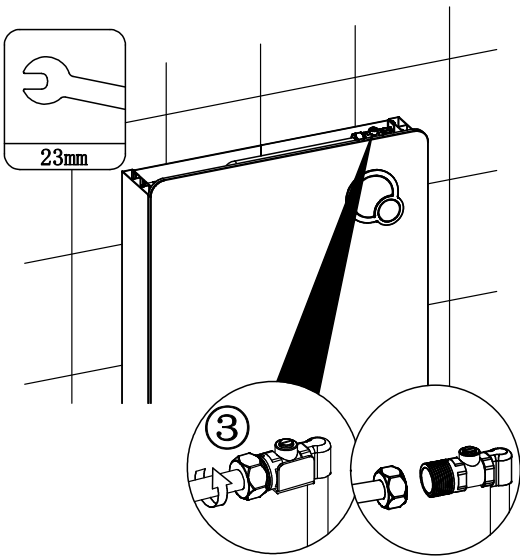
1. Establish if the water level in the cistern is reaching the overflow on the syphon, if it does, adjust the inlet valve.
2. If this continues, replace the inlet valve.
3. If the water level does not reach the overflow on the syphon, remove the top section of the syphon and check the washer for damage.
4. If damaged replace.

Maintenance & daily care

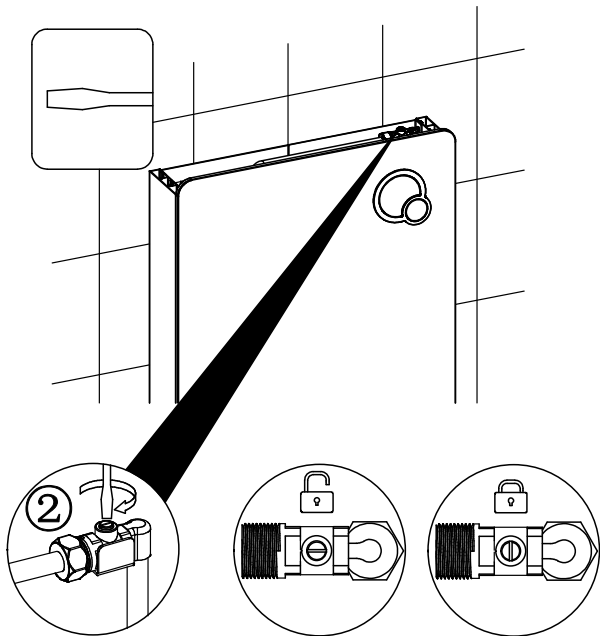
1.1 Inlet valve removal



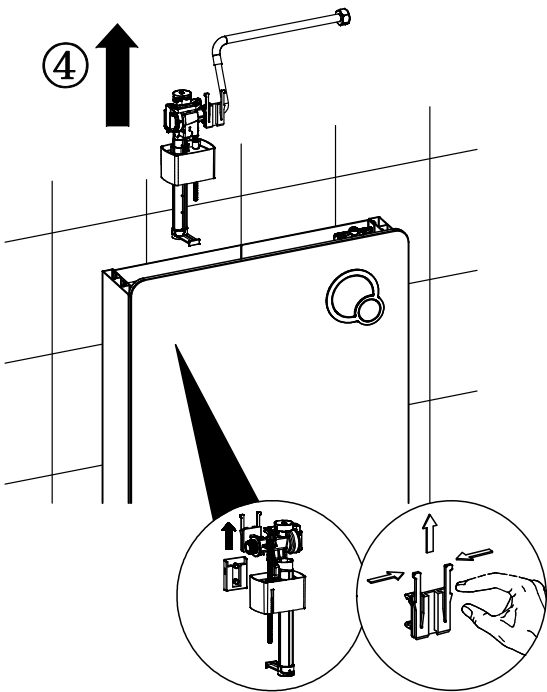
Remove the top cover.



Unconnect braided tube and the valve.

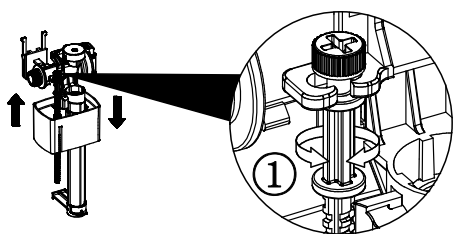


Turn off the stop valve on the braided tube.

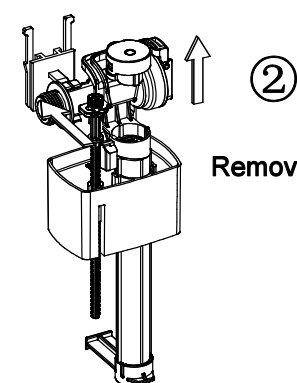


Take off the inlet valve upwards.

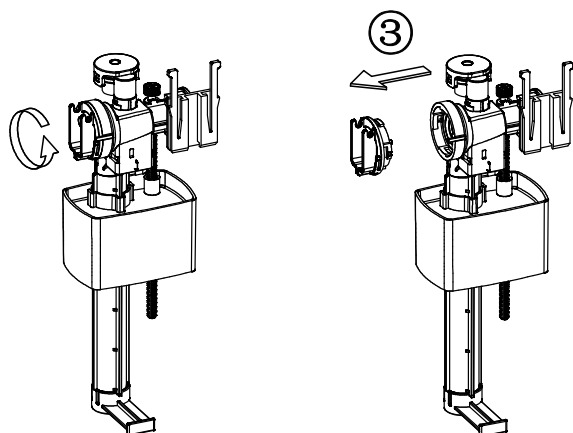
1.2 Inlet valve adjustment & clean



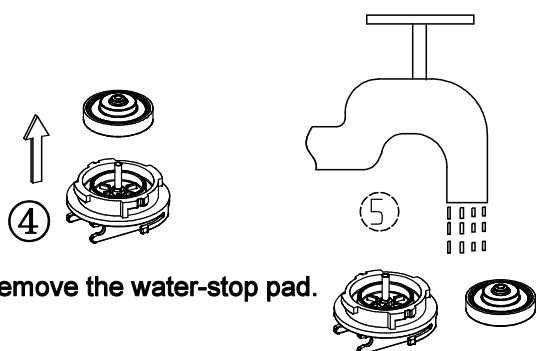
Adjust the float upwards to increase the inlet volume; or downwards to reduce the volume.



Remove the barrier lift.



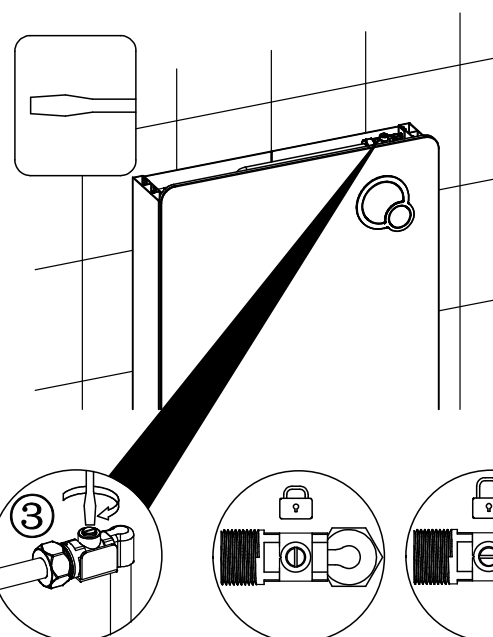
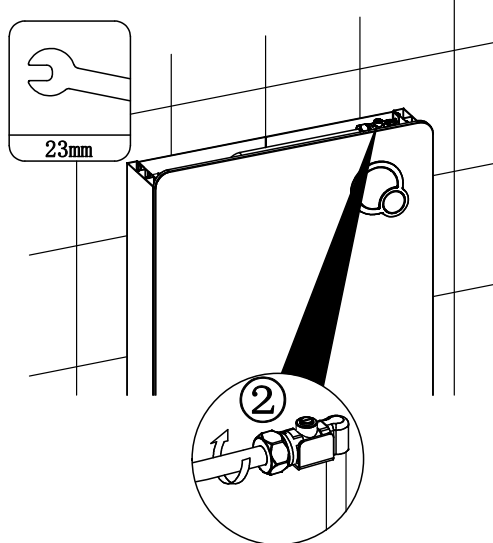
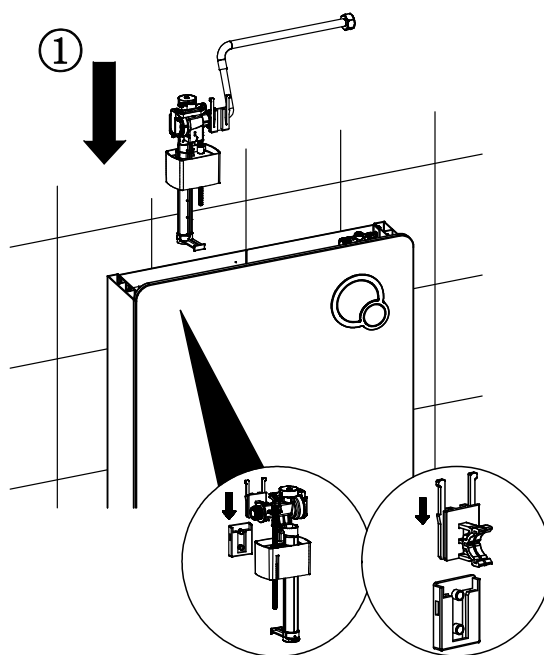
Remove the water-stopping part.



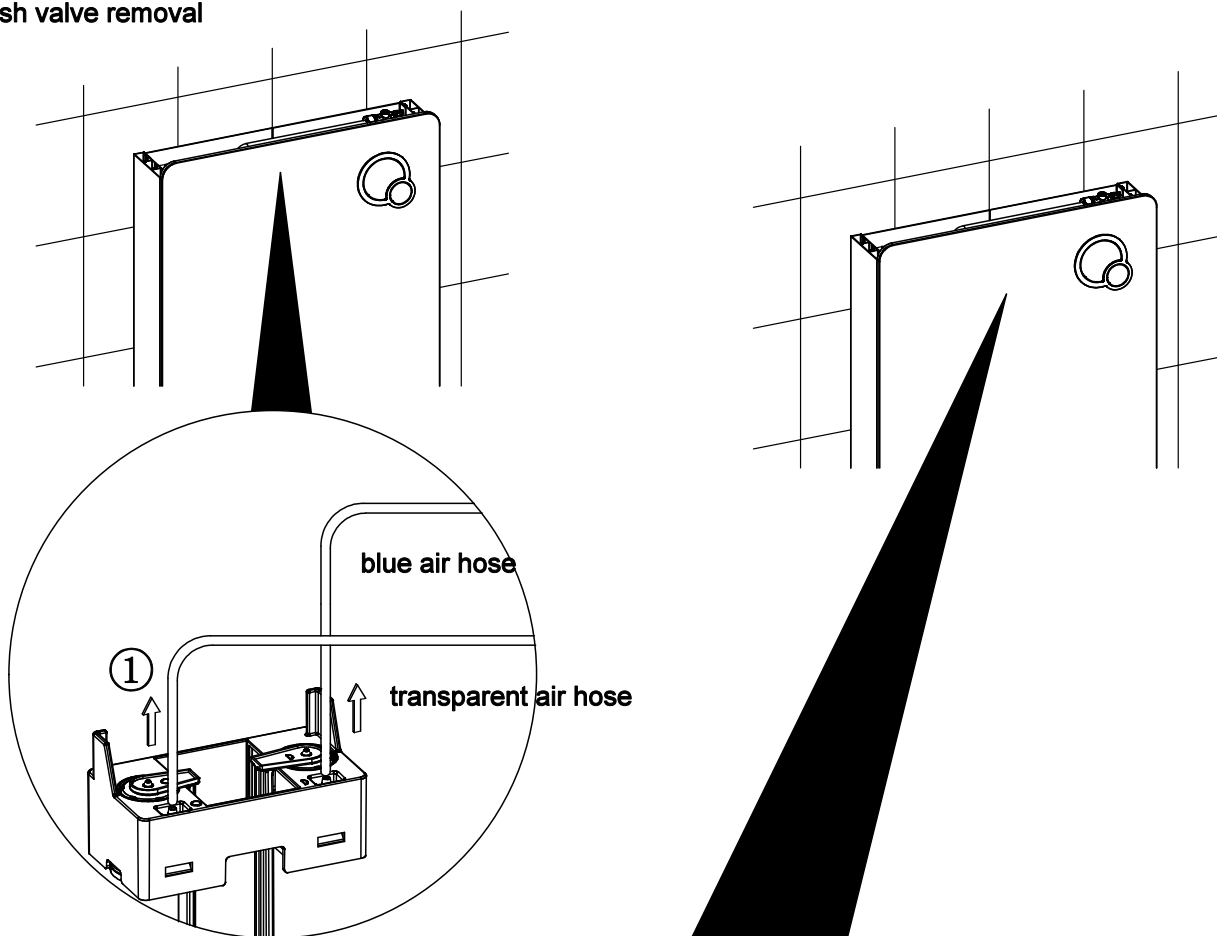
Remove the water-stop pad.

Clean the water-stop cover and the water-stop pad.

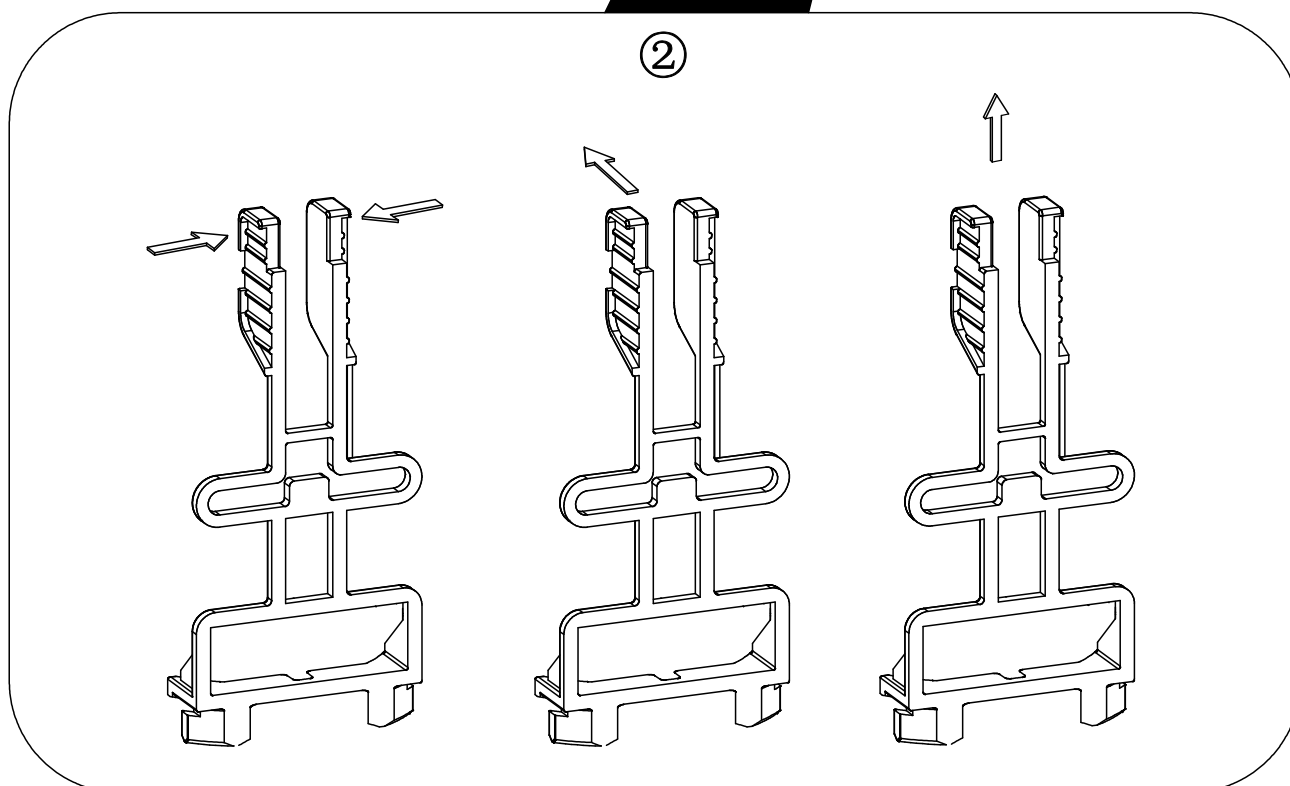
1.3 Inlet valve installation



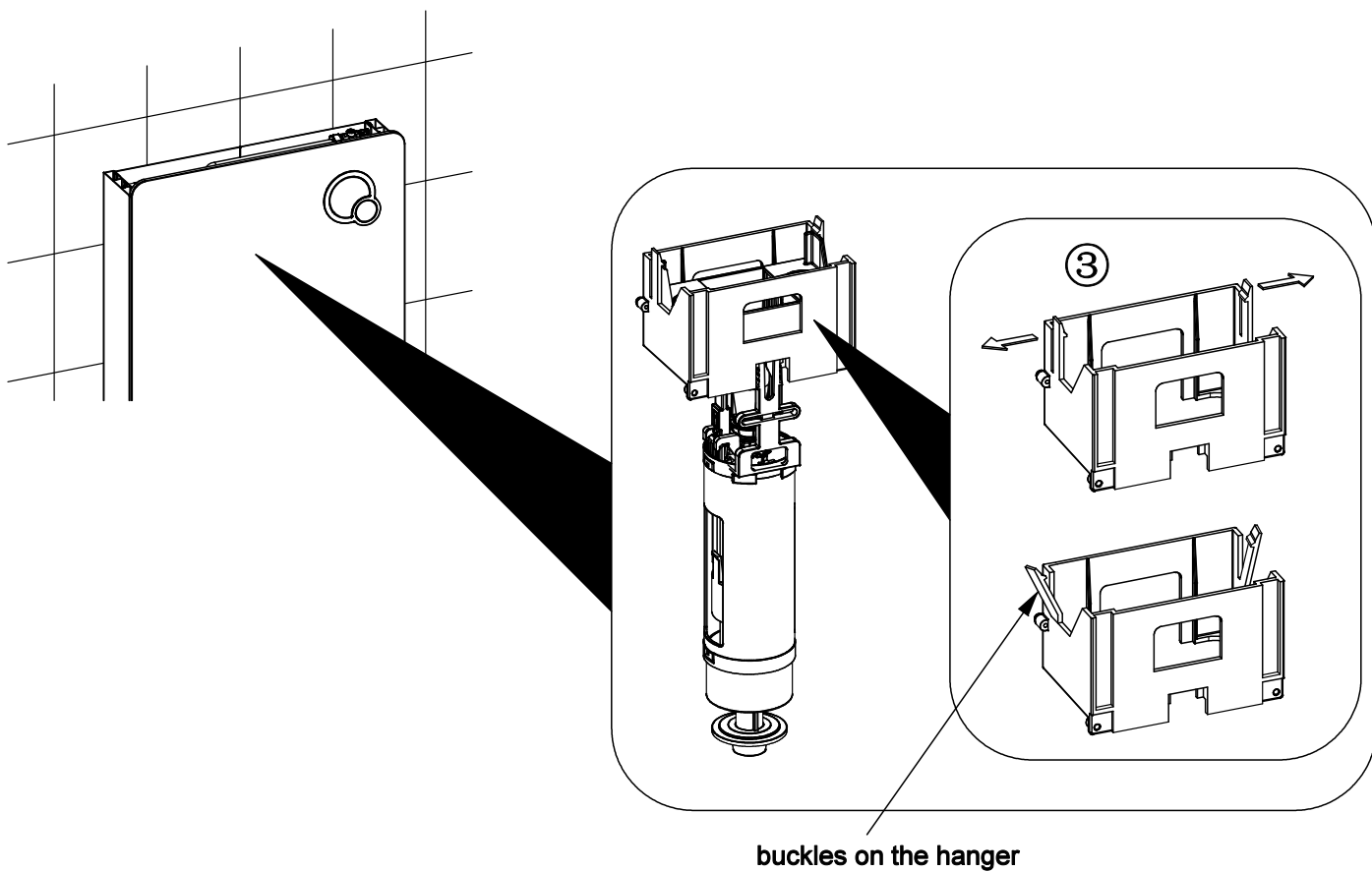
2.1 Flush valve removal



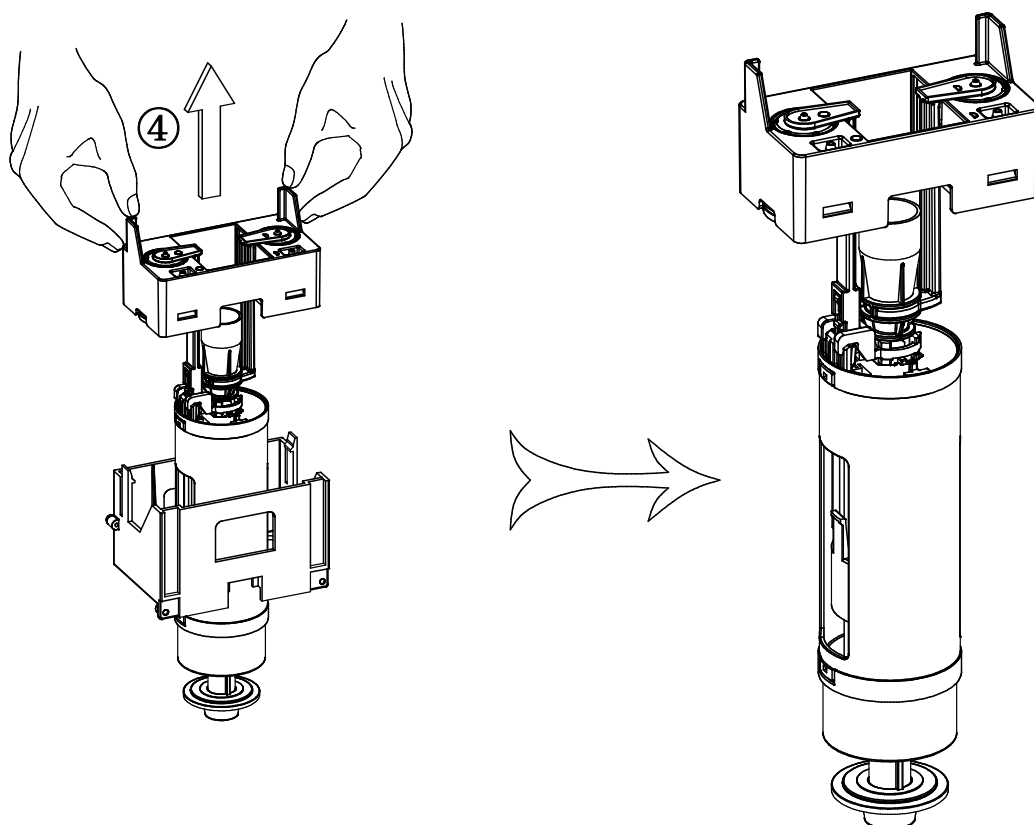
Un-connect the air hoses from the air hose holes



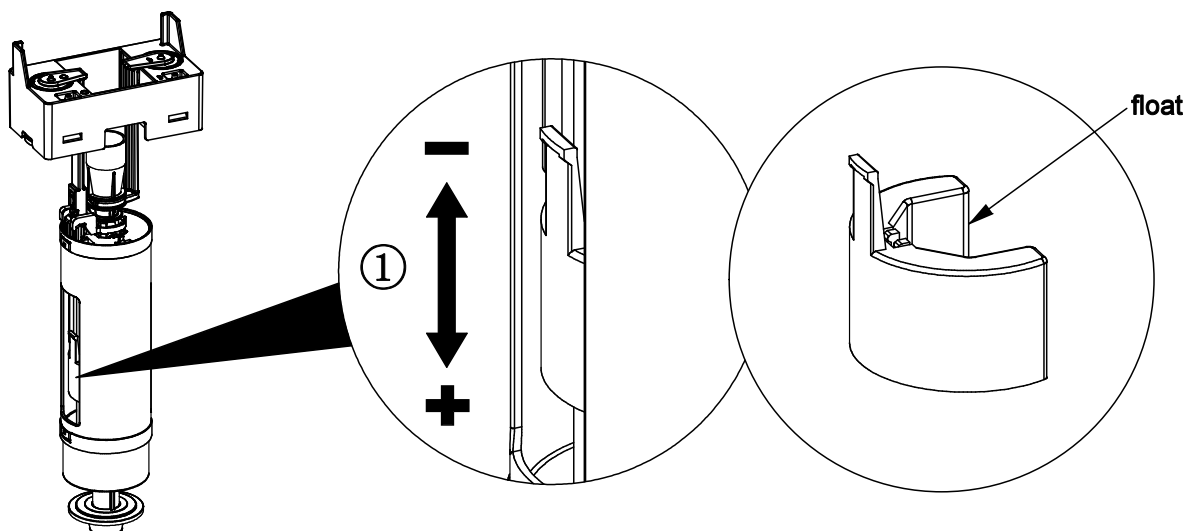
Remove the lever



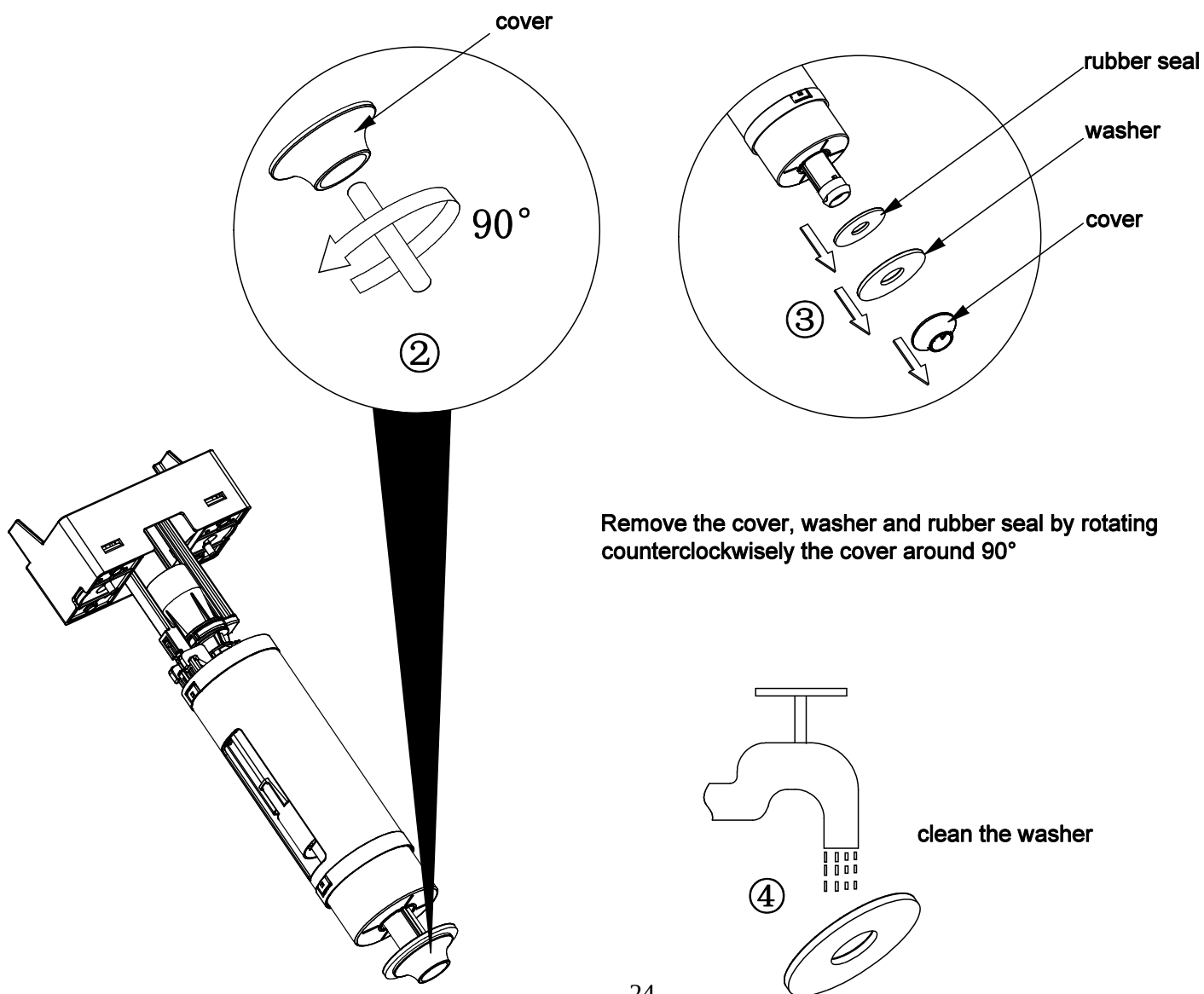
Lift upwards the flush valve after opening the buckles on the cistern hanger



2.2 Flush valve adjustment & clean



Adjust the float upwards to reduce the flush volume; or downwards to increase the volume



Install the flush valve downwards into the cistern body(Mark: make sure the flush valve bottom is aligned with flush valve base. And please make sure flush valve is installed in the shown direction during installation.



Cleaning

To maintain the surface of the cabinet cistern, wipe with a clean damp cloth and wipe dry, do not use any abrasive cleaning agents or materials. If any harsh chemicals come into contact with the surface of the product, rinse and wipe clean immediately.

DECLARATION OF PERFORMANCE

Ref: DOP BB-34C

1. Unique identification code of the product-type:

BeBa_25877, BeBa_25878, BeBa_25879, BeBa_27485, BeBa_26168, BeBa_26169, MANCONCIS / HAKOB2WGB / HAKOB2WGW / HAKOWHGB / HAKOWHGW

2. Type, batch or serial number or any other element allowing identification of the construction product as required under the Regulations listed in Point 9

WC flushing cistern(s)

3. Intended use or uses of the construction product, in accordance with the applicable harmonized/designated technical specification, as foreseen by the manufacturer:

Personal Hygiene

4. Name, registered trade name or registered trade mark and contact address of the manufacturer as required in the Regulations listed in Point 9



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Buy It Direct - The Black Church, St Mary's Place, Dublin 7

5. Where applicable, name and contact address of the authorised representative whose mandate covers the tasks specified in the Regulations listed in Point 9

Not Applicable

6. System or systems of assessment and verification of constancy of performance of the construction product as set out in the Regulations listed in Point 9

System 4

7. In case of the declaration of performance concerning a construction product covered by a harmonized/designated standard.

BS EN14055:2010+A1:2015 – CL1

8. Declared performance:

Construction Product: Intended use:		WC flushing cistern of type1 Personal hygiene	
Essential Characteristics	Clauses in this European Standard related to Essential Characteristics	Classes and/or threshold levels	Notes
Watertightness/leaktightness	5.2.8	—	Confirmed
Outlet valve reliability	5.2.9	—	Confirmed
Noise level	8	—	Confirmed
Flushing volume	5.2.1	—	Confirmed
Durability	5.2.11	—	Confirmed

9. We hereby declare that the products named above have been designed, are produced and have been tested to comply with relevant sections of the above referenced standard and

- Regulation (EU) No, 305/2011
- Construction Products (Amendment etc.) (EU Exit) Regulations 2020 – SI 2020/1359

Signed for and on behalf of the manufacturer:

Craig Watson (QA Manager) – 10/7/25

For more information

- visit betterbathrooms.com
- email customerservices@buyitdirect.co.uk
- call 0330 390 3062
- write to Trident Business Park, Neptune Way, Huddersfield, HD2 1UA

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